

APTUS Quality Policy

The APTUS quality policy is to achieve a sustained level of quality which enhances our reputation for satisfying the needs and expectations of our customers.

The level of quality is achieved through the adoption of a system of procedures and processes that reflect the competence of the organisation to existing customers, potential customers, and auditing authorities.

Achievement of this policy involves all staff, who are individually responsible for the work, resulting in continually improving the work environment for all.

The objectives of the Quality Management System are:

- To maintain an effective Quality Management System complying with ISO 9001:2015,
- To achieve and maintain a level of quality which enhances the APTUS reputation with customers,
- To ensure compliance with relevant Standards and Statutory requirements,
- To endeavour to maximise customer satisfaction with product and services provided by APTUS,
- Use the Quality Management System as a tool in achieving industry benchmarks,
- Ensure continuous improvement,

To implement this policy, APTUS shall focus the needs of the business with a particular reference to consistently meeting customer requirements and statutory obligations. The quality management system will provide mechanisms for detecting system shortfalls and for stimulating process improvements.



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Managing Director
27 June 2024